

User Group Agenda

7th November 2018, 9-5pm
Tech UK, Floor 2, 10 St Bride Street, London EC4A 4AD

9.00 Registration

Register, drink coffee, eat pastries and chat with us, and other iaptus users

9.30 Welcome

10.00 iaptus news and updates

The latest on new features and upcoming developments including:

Efficiency tools like Bulk Actions

Sending letters and SMS messages in bulk

Communication tools like Hybrid Mail

Securely sending letters via a post house to save admin and postage costs

Developments from iaptus Innovations

Update on innovations requested by iaptus users

iaptus UserVoice

A brand new version of iaptus innovations to help you get more involved

11.00 Break

12.00 Workshops

Join us at one of the following workshops:

Room 1
iaptus Dashboards

This session will provide an overview of the MDM Workbook within Dashboards, focussing on how to run and interpret key reports.

Room 2
Communication preferences

What type of communication is helpful to receive from us? What can we do to improve? This session will look into the types of information that we share with you, how we share it, the frequency and your preferences.

Room 3
Superuser training

This session will provide help and support for iaptus Superusers and will cover the areas of the system that you can configure yourself within your service.

Room 4
Helping us to help you

This session will give us the chance to work together to better understand your daily needs, the areas of the system that you use frequently, and the features that have the most impact on your daily working life.

13.00

Lunch

14.30

Workshops

Join us at one of the following workshops (some are repeated):

**Room 1
iaptus Dashboards**

This session will provide an overview of the MDM Workbook within Dashboards, focussing on how to run and interpret key reports.

**Room 2
Standardised Digital Assessments**

This session will explain how recently won funding is helping us to develop a standardised digital assessment framework, supported by machine learning algorithms. Come along and find out what we've done and how you can get involved.

**Room 3
Superuser training**

This session will provide help and support for iaptus Superusers and will cover the areas of the system that you can configure yourself within your service.

**Room 4
Helping us to help you**

This session will give us the chance to work together to better understand your daily needs, the areas of the system that you use frequently, and the features that have the most impact on your daily working life.

15.30

Break

16.00

Networking

A chance to relax and discuss all of the above with our team, your colleagues and other iaptus users over coffee and snacks.

17.00

Close